

Lamont Health Care Centre
Annual General Meeting
Executive Director's Report
June 22nd, 2020

Good Morning to all

I want to thank:

- God, for all His blessings and for keeping us safe during the COVID-19 Pandemic.
- Prime Minister of Canada, Justine Trudeau and Premier Jason Kenney, their Ministers and Staff for all their hard work during the COVID-19 Pandemic.
- The Board of Lamont Health Care Centre for their continued support and leadership all year round.
- Alberta Health Services' Leadership and Staff for their continued support and hard work during COVID-19 Pandemic.
- Mr. Harold James for his mentorship, guidance and for being ready to lend a helping hand to LHCC and me.
- LHCC's Leadership and Staff for all their hard work all year round and especially during the last few months. You guys are the best!
We are where we are (safe and sound) because of these community leaders and professionals making the right decisions at the right time.

This is my first AGM as the CEO/Executive Director of Lamont Health Care Centre and it has been an exciting year. I have a wonderful team to work with; they are professionals in their field and they give their very best to Lamont Health Care Centre. I also have the best Board whose leadership and guidance has made our work easy.

During the fiscal year 2019/20, our major Strategic Goals and Objectives were directed towards:

- Managing the funding envelope
- Working closely with Alberta Health Services and other partners
- Working closely with Senior Management, Medical Staff, Supervisors and Staff to provide the best quality Patient/ Resident and family-centred care and
- Monitoring compliance with Accreditation Canada, Alberta Health and Continuing Care Standards.

I am happy to report that with the help of the entire health team, we were able to achieve our goals and objectives.

Facility Operations

Our facility operations have remained relatively the same as that of previous years with some fluctuations here and there.

Fiscal Year 2019/20

LHCC has had a small operational deficit of \$32,527 for the year 2019/20 that was covered by LHCC's internal funds. The credit goes to our Department Supervisors and Managers for being fiscally responsible and to the Finance Department for proper internal controls and good record keeping.

Care and Service

Our care team works very efficiently to provide Quality Patient/Resident and family-centred care.

- a) The best indication of our quality of services is through Quarterly Surveys with over a 90% satisfaction rate.
- b) The COVID-19 Pandemic brought its challenges and I am happy to inform you that we met all the requirements of the MOH Orders and the audits that followed confirmed compliance.
- c) Furniture and equipment purchases – A new \$125,000 microscope for the OR and 4 new bariatric beds with air mattresses were purchased along with other small capital assets.
- d) Alberta Public Laboratory – A new subsidiary of AHS was created in 2019 that took-over Laboratory Services in the Province. Lamont Health Care Centre's Laboratory Staff joined APL with no loss of pay, benefits or seniority.

Statistical Information

Statistical data for the year 2019/20:

Acute Care

• Total admissions	304.00
• The average length (days) of stay in the hospital	12.21
• Average nursing cost per day	\$ 333.00
• Average total acute care cost per Patient day	\$1,830.00

Long Term Care

• Total admissions	104.00
• The average length(days) of stay in LTC	421.00
• Average nursing cost per day	\$ 177.00
• Average total LTC cost per Resident day	\$ 270.00

OR and Emergency

• Total OR cases	2,572.00
• Total Emergency visits	4,987.00

Lastly, I want to thank you once again, please keep us in your prayers and God bless you all.

Sincerely,



Shahad Bharmal

Lamont Health Care Centre
Annual General Meeting
June 22, 2020
Board Chairman's Report

We have experienced another satisfactory year at LHCC. Service volumes were similar to last year with the usual busy Operating Room schedule. Staffing has been stable with 260 on the Payroll including full-time, part-time and casual.

Our long time Executive Director, Harold James, retired on June 30th after an outstanding career in health care that extended far beyond our community. In recognition of his contributions, he was awarded the Alberta Medical Association Medal of Honour 2019 Achievement Award. The Board has established two Scholarships of \$1,000 each to honour his legacy. One will be awarded to a Lamont High School Student pursuing post-secondary education in a health-related field and the other will be awarded to qualifying Staff members of LHCC for continuing their education.

Our new Executive Director, Mr. Shahad Bharmal has very capably assumed his position. He was given a sound endorsement of approval by the Board in their Annual Assessment Review.

In April 2019, we underwent an Environment Assessment which allows us to identify areas in our facility where we can continue to improve on our environmental stewardship. We seek to qualify for Grants offered by a United Church of Canada Program.

Our Chaplaincy Program, coordinated and conducted by Rev. Debbie Brill, continues to be an essential component of the holistic care to which we are so deeply committed at LHCC. Her sensitivity and insightful involvement has been much appreciated by Staff, Residents and their families.

Honourable Tyler Shandro, Minister of Health along with MLA Jacquie Armstrong-Humeniuk, had a quick tour of our Long Term Care Wing on August 28th, 2019. He met with the Board and Management to discuss the Centre's history, and our need for a replacement Long Term Care facility. To date we have received no responses to our follow-up missive.

It is difficult to ascertain what steps this new Government will take as it attempts to revamp our health care system. However, for now, contending with the Covid-19 Pandemic is of immediate concern. We have had no cases of the Corona Virus in LHCC. Our Staff is working closely with Alberta Health Services and feels confident in their preparedness and the many precautions that are being taken to ensure the safety of the Patients, the Staff and the Public. Our Board Members unanimously express their heartfelt gratitude for the loyalty, dedication and professionalism the Staff so ably demonstrates in these complex and demanding times.

Sincerely,



Kent Harrold

KH/ds

Good afternoon members of the Board, LHCC, CEO and guests:

Presently we have 4 physicians working in Lamont as family doctors. They serve in acute care, LTC facility as well as ER/OPD, and working in the OR as needed.

We managed to recruit a new doctor, Dr. Alam. He is in the process of doing a 3 month assessment and then he will be joining the team in Lamont.

The 2020 year was and still is stressful for everyone, especially the LHCC members due to the COVID-19 pandemic, as it is a total change of our way of practice and handling cases in clinic and ER.

The Medical Advisory Committee is still held monthly, with focus on best practice in COVID-19 pandemic to try and protect our patients, employees, and families as much as we could.

With respect to the following departments:

1. **ER** – Continue to function as per past practice with change to the way of triaging patients. We have a new standard in hospital admission with nurse to triage patient with possible COVID-19 symptoms and isolate them in special room and wait to be seen by doctor.
2. **OR**- Was closed from March 2020 due to pandemic reasons and partially re-opened in the middle of May. The goal is to be opened at full capacity by the beginning of July
3. **Acute Care** – has an average occupancy rate of approximately 60-70% with no major issues.
4. **LTC** – Still functions on capacity of approximately 90% with no issues. No visitors are allowed due to COVID-19.

We continue to offer the following specialties: Orthopedics, General Surgery, Ophthalmology, Pediatric surgery, Podiatry, ENT and OBGYN. These specialists provide our community with valuable services which are most appreciated.

I appreciate everything that has been done to support the medical team.

Thanks,



Dr. El-Hajj, MD